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(handwritten letter – reformatted into type)

July 15, 2012

Tim Renouf
Wren Industries
139 Herald Street
Cheltenham VIC 3192

From:
Robert Langley
RL & SJ Langley
Building Contractors

CONCERTINA FOIL BATTS IN FLOORS

Dear Tim,

Further to our conversation 12/7/12 I am writing concerning our inability to source concertina foil insulation.

My biggest concern is that no other product is as effective as an underfloor application. Vermin are not a problem, they are very easy to install, durable and allergy free.

Having been a builder since 1953, I have had wide experience and have not seen or used a similar product – as good and as suited to the purpose.

I find it difficult to believe they (Foil Batts) are not more widely used particularly in an energy rating environment. They should be the Industry standard.

Yours sincerely,

Robert Langley
DBU (Domestic Builder Unlimited) 5902